

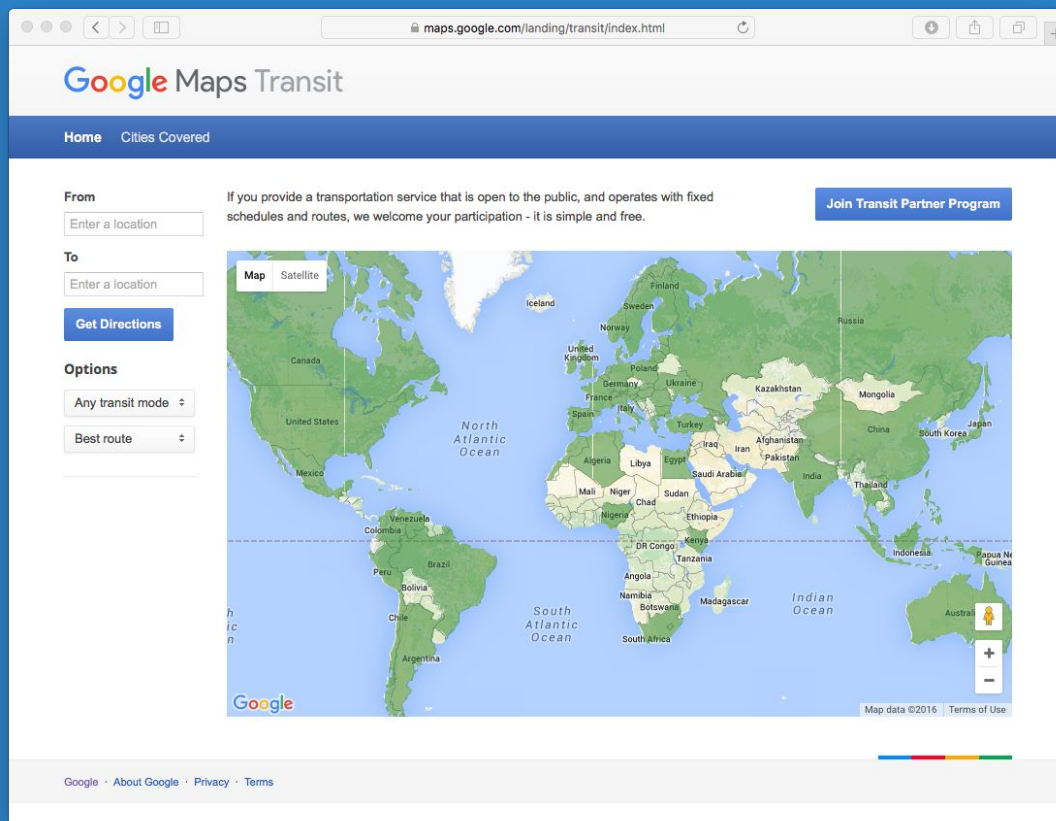
# GTFS-flex

*Trip planning for demand-response transportation*

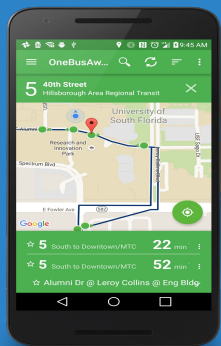
**Thomas Craig**, CEO, Trillium  
thomas@trilliumtransit.com

What is  
GTFS-flex?

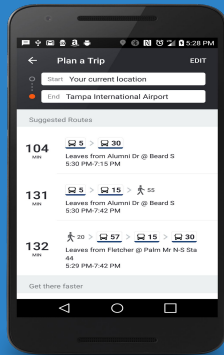
# GTFS is behind transit in Google Maps: 6 continents, ~7,000 cities, 1 million+ transit stops



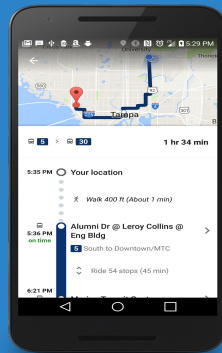
# GTFS is also used in *hundreds* of apps



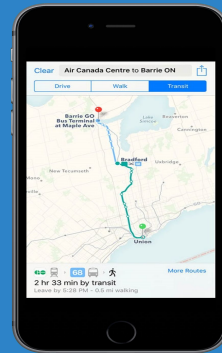
OneBusAway



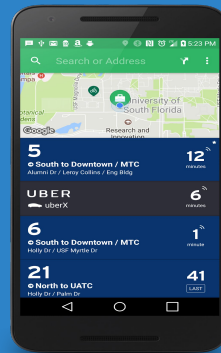
Moovit



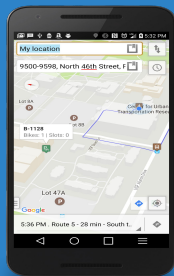
Google Maps



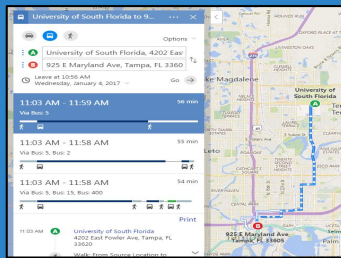
Apple Maps



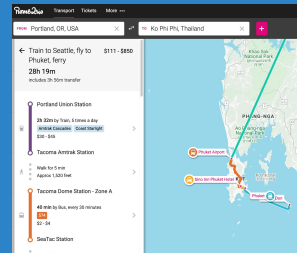
Transit



OpenTripPlanner



Bing Maps



Rome2Rio

**But trip planning isn't  
available for all transit riders.**

# Trip planning is an option if there's

- Fixed routes
- Fixed times
- Fixed stops
- (Plus user access to software and hardware.)

# We need to provide equal access

Fixed route users with smartphones get a simple process

- Enter origin
- Enter destination
- Get on your way

**All users deserve  
equal access to trip planning.**



# So what about?



Hail-and-ride (flag stops)



Deviated  
Fixed-Route



Point  
deviation &  
checkpoint  
service



Zone-Based (Dial-A-Ride)

# Problem

Many don't know that flexible transit even *exists*.

# Solution


Make demand responsive transit  
more *discoverable*.

# Enter: GTFS-flex ([gtfsflex.com](http://gtfsflex.com))

## Adds to GTFS

- Service areas and locations
- Service times
- Travel speeds
- Rider instructions

Option 1: departs approximately Oct 4th 7:07am

1 hr, 55 min + 



Rural Community Transportation  Dial-a-Ride

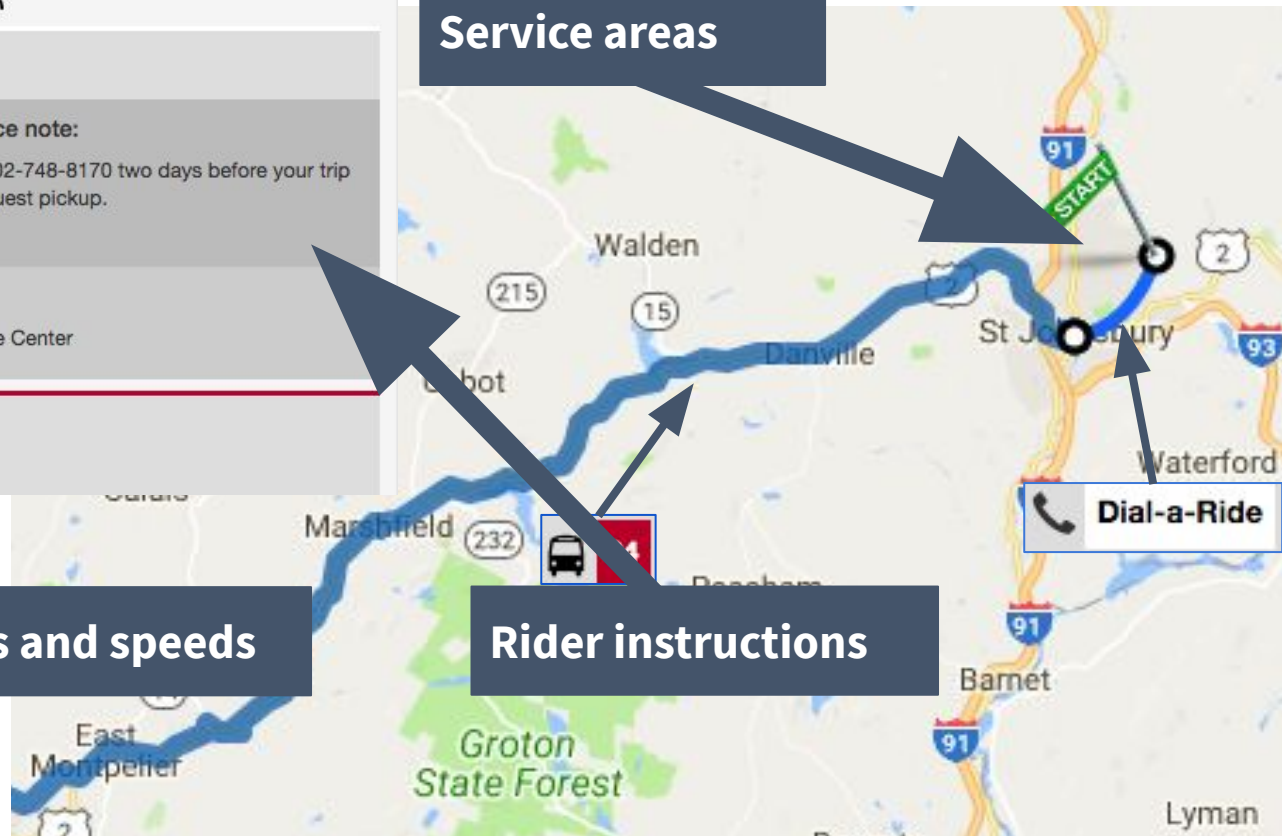
Depart	From	Service note:
approximately Oct 4th 7:00am to 7:13am	Spaulding Road	Call 802-748-8170 two days before your trip to request pickup.
Arrive	To	
approximately Oct 4th 7:26am to 7:40am	St. Johnsbury Welcome Center	

Green Mountain Transit  84  
to National Life

Service areas

Service times and speeds

Rider instructions



So we can  
understand  
systems like  
**CARTS**  
*Soldotna,  
Alaska*

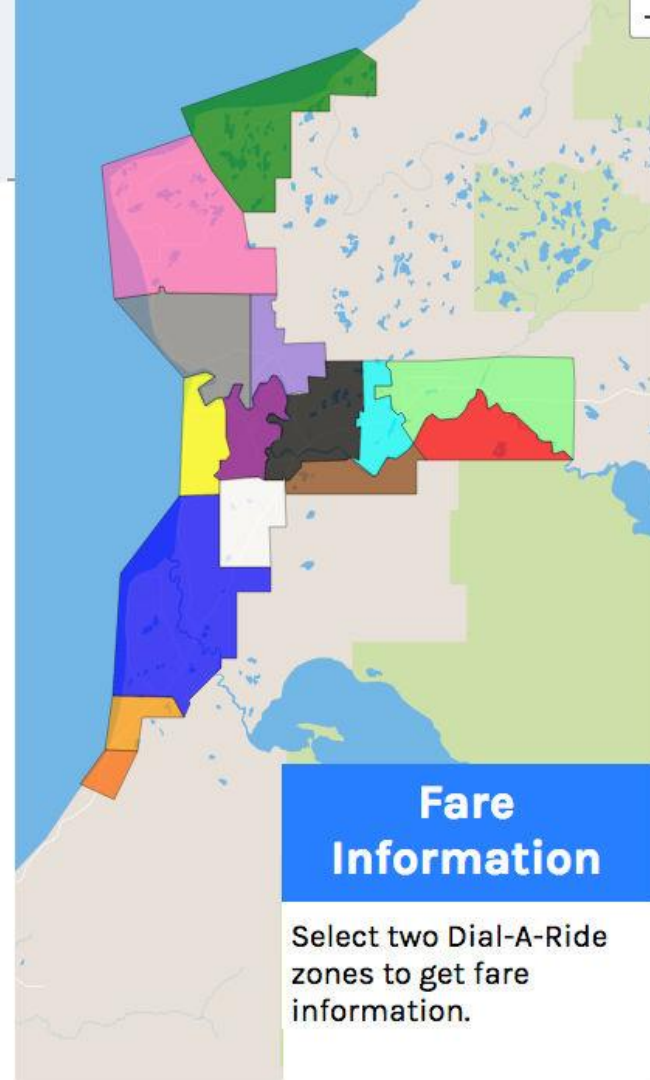
[map.ridecartsak.org](http://map.ridecartsak.org)

## CARTS Dial-A-Ride Fare Map

← Hide Map Options

Click two different Dial-A-Ride zones to get fares.

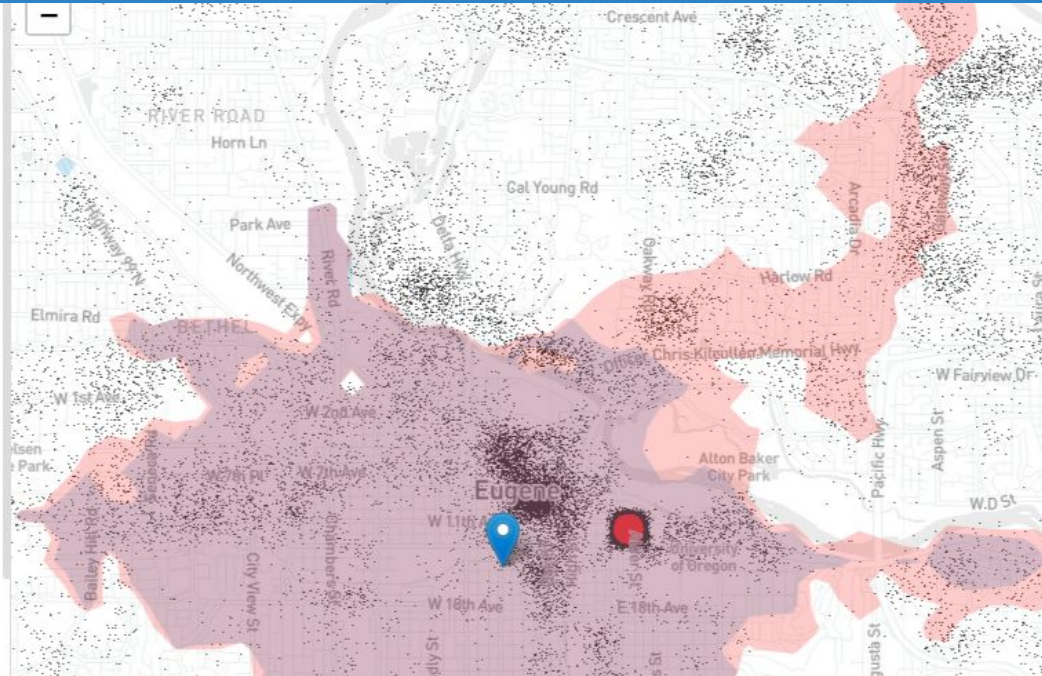
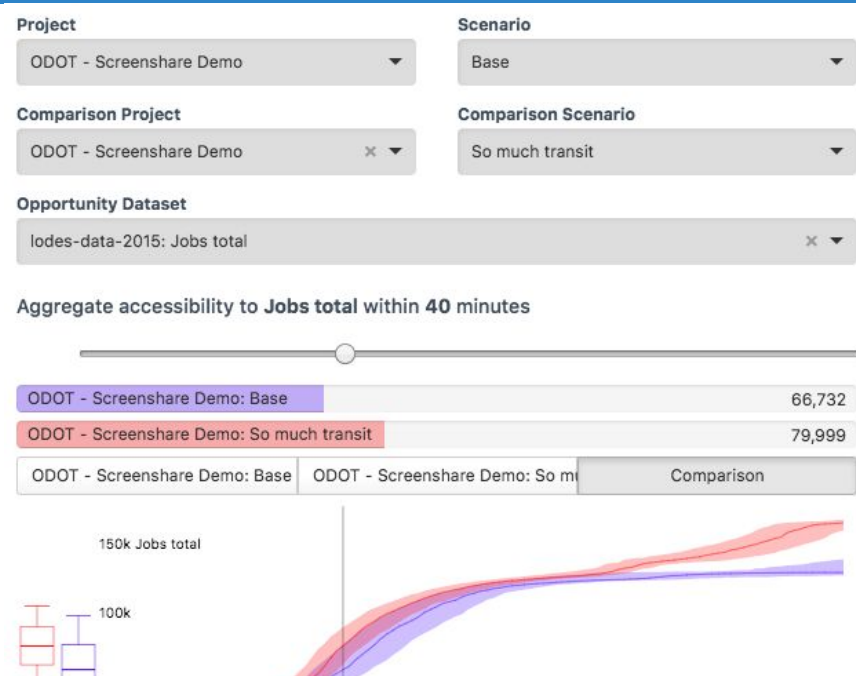
CLAM GULCH N	CLAM GULCH S
FUNNY RIVER ROAD EAST	FUNNY RIVER ROAD WEST
KASILOF	KBEACH EAST
KBEACH WEST	KENAI
KENAI SPUR HIGHWAY	NORTH NIKISKI
SOLDOTNA	SOUTH NIKISKI
STERLING	STERLING HIGHWAY NORTH
STERLING HIGHWAY SOUTH	



## Fare Information

Select two Dial-A-Ride zones to get fare information.

# GTFS-flex also seeks to allow visualization and analysis



# Current Projects



From: 17873 Rd 24, Corcoran  
To: 22223 Carson Ave, Visalia  
⌚ Departing after 7:51 PM on June 16th

☒ Show trip on Interactive Map

Edit Trip

## Here are the best trips for you:

⚠ Some of your trips leave on a different day than your request.

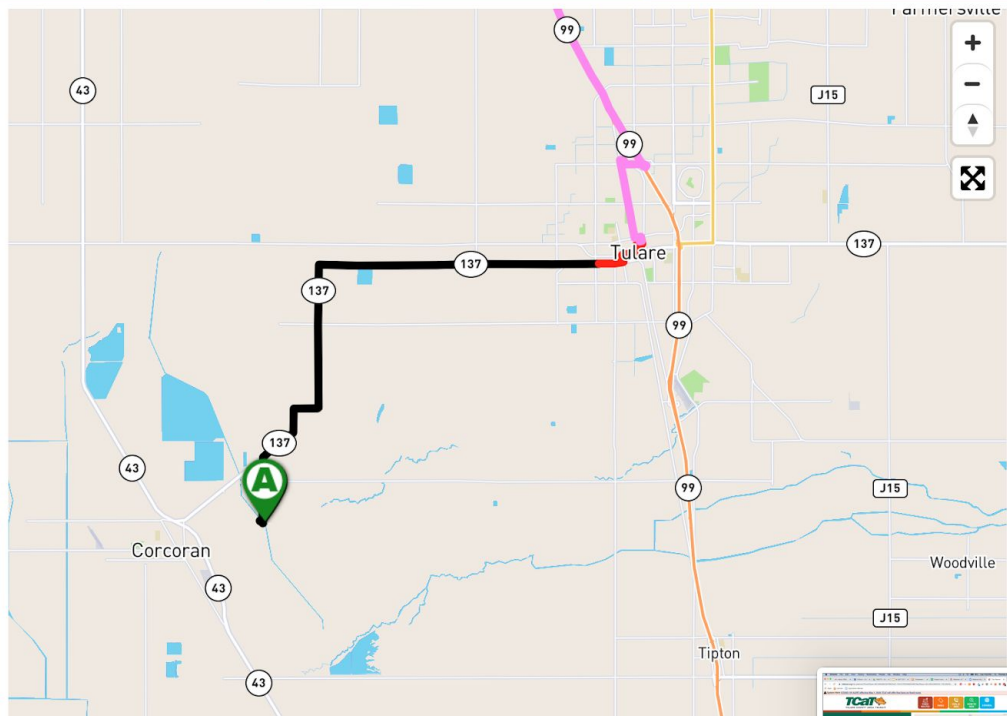
📅 Some of your trips require advance reservation.

1 7:05 am - 9:35 am ⚠ 2 hr 29 min

Trip Date: Th, 06 18th

7:06 am • Board Dial-a-Ride

Call 1-800-431-9711 at least one day in advance to schedule your ride.  
Service provided by [Tulare County Area Transit](#)



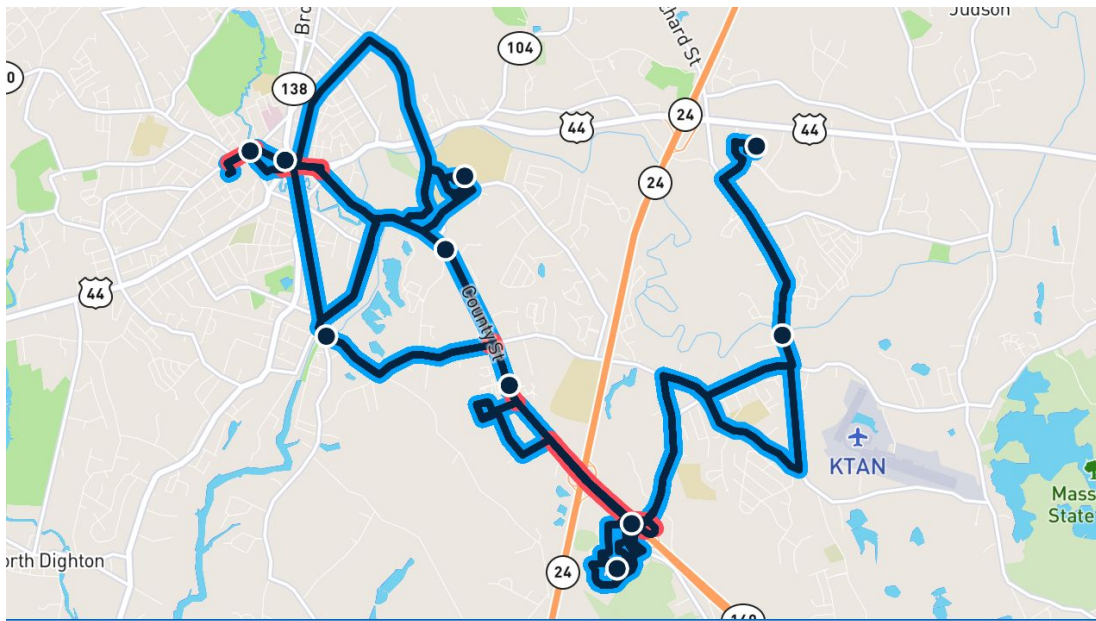
Example website integration: [ridetcat.org](http://ridetcat.org)



# Mobility as a Service or MaaS

Stanislaus County and San Joaquin County in California

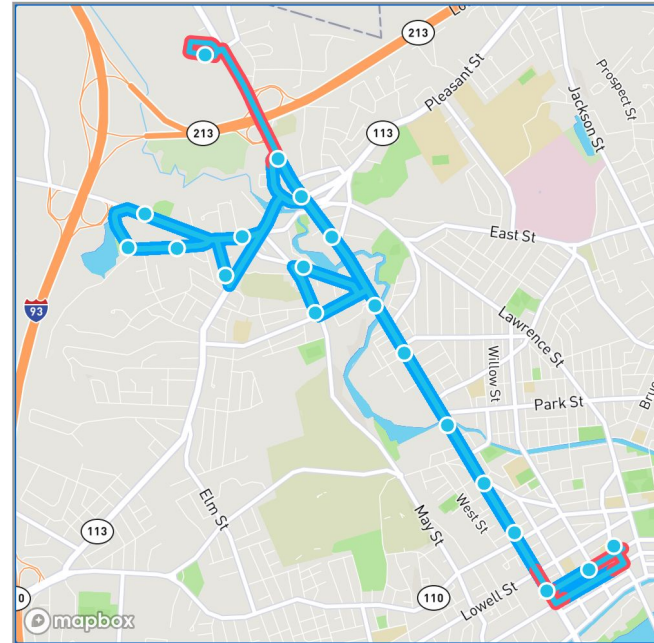




### Stop Zone Legend

- Flag stop zone: Flag down the bus anywhere along this segment to ride.
- No stop zone: Bus will only stop at marked, designated stops in this area.

Village Plaza, Methuen	6:24am		
Oakland Ave and Railroad St, Methuen	5:24am	5:54am	6:31am
Buckley Transportation Center, Lawrence	5:35am	6:05am	6:43am



Flag stopping maps ([gatra.org](http://gatra.org) and [mvrta.com](http://mvrta.com))

What can  
you do right  
now?

# Small Dial-a-ride or paratransit providers

## Problems

- You have no good way to **allow users to book trips** themselves.
- You **don't have extra budget** to spend on expensive technology.
- You **can't easily collaborate** with fixed-route services.

# Small Dial-a-ride or paratransit providers

## **Solutions**

- GTFS-flex could allow you to **show up in trip planners.**

... if those trip planners existed.

# Small Dial-a-ride or paratransit providers

## Next steps

- **Complain!** You and your riders should have trip planning too.
- GTFS-flex is a partial solution, but more (e.g. booking software) is needed.
- Lobby larger organizations to lead, or **organize with others.**

**Questions?**

**Thomas Craig  
CEO, Trillium**

**[thomas@trilliumtransit.com](mailto:thomas@trilliumtransit.com)**

**503-567-8422 ext. 4**







# National RTAP - GTFS-Builder



**No-cost toolkit & technical support**

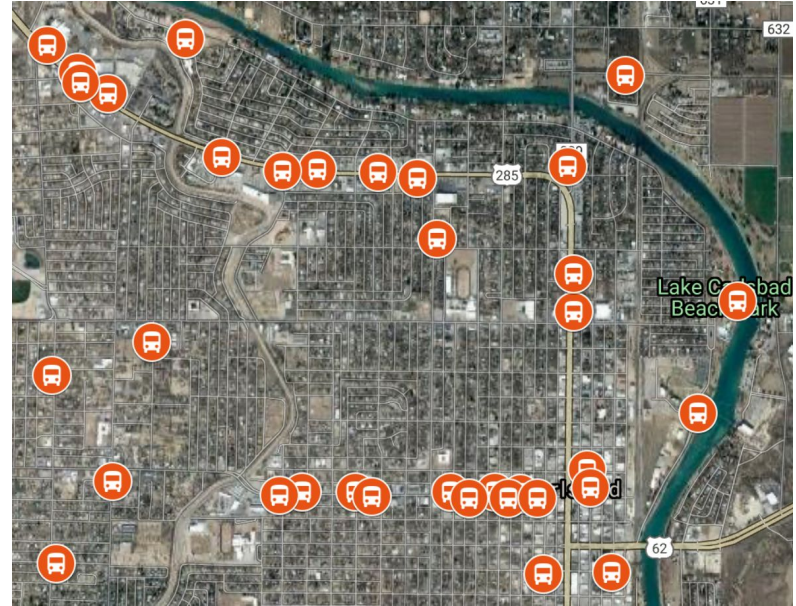
**Marcy Jaffe, MBA, MPA**

**Transnnovation Inc**

# Simple Excel-based toolkit =



1. Locate bus stops
2. Build your schedule in Excel
3. Add holiday dates + other details



# Schedules workbook - stops in stop order

Clallam\_GTFSSchedules\_V3\_20201001\_wDAR

	B	C	D	E	F	G	H	P	Q	R	S	T
1	route_id	service_id	direction_id	trip_headsign	stop_id	stop_desc		T01	T02	T03	T04	T05
176	Rt40	mtwtf	0	In-town Shuttle	333	Sequim Transit Ctr.		8:35:00	9:20:00	10:05:00	11:35:00	12:20:00
177	Rt40		0		40_1	Prairie & Sequim Ave	*	*	*	*	*	
178	Rt40		0		40_2	Prairie & Sunnyside		8:38:00	9:23:00	10:08:00	11:38:00	12:23:00
179	Rt40		0		40_3	Sunnyside	*	*	*	*	*	
180	Rt40		0		52E_1	E. Washington St At Pioneer Park	*	*	*	*	*	
181	Rt40		0		40_7	Blake St	*	*	*	*	*	
182	Rt40		0		40_15	Fir St	*	*	*	*	*	
183	Rt40		0		40_8	Library		8:45:00	9:30:00	10:15:00	11:45:00	12:30:00

# ImportExport workbook

Clallam\_GTFSImportExport\_20201001

	A	B	C	D	E
	service		exception		
1	_id	date	_type		
2	mtwtf	20200907	2		
3	mtwtf	20201126	2		
4	mtwtf	20201225	2		

Navigation tabs: Notes, agency, calendar, calendar\_dates, routes, shapes, stops, stop\_times, trips



# Interim Flex GTFS-Builders



# ImportExport workbook - DAR - FlexRoute

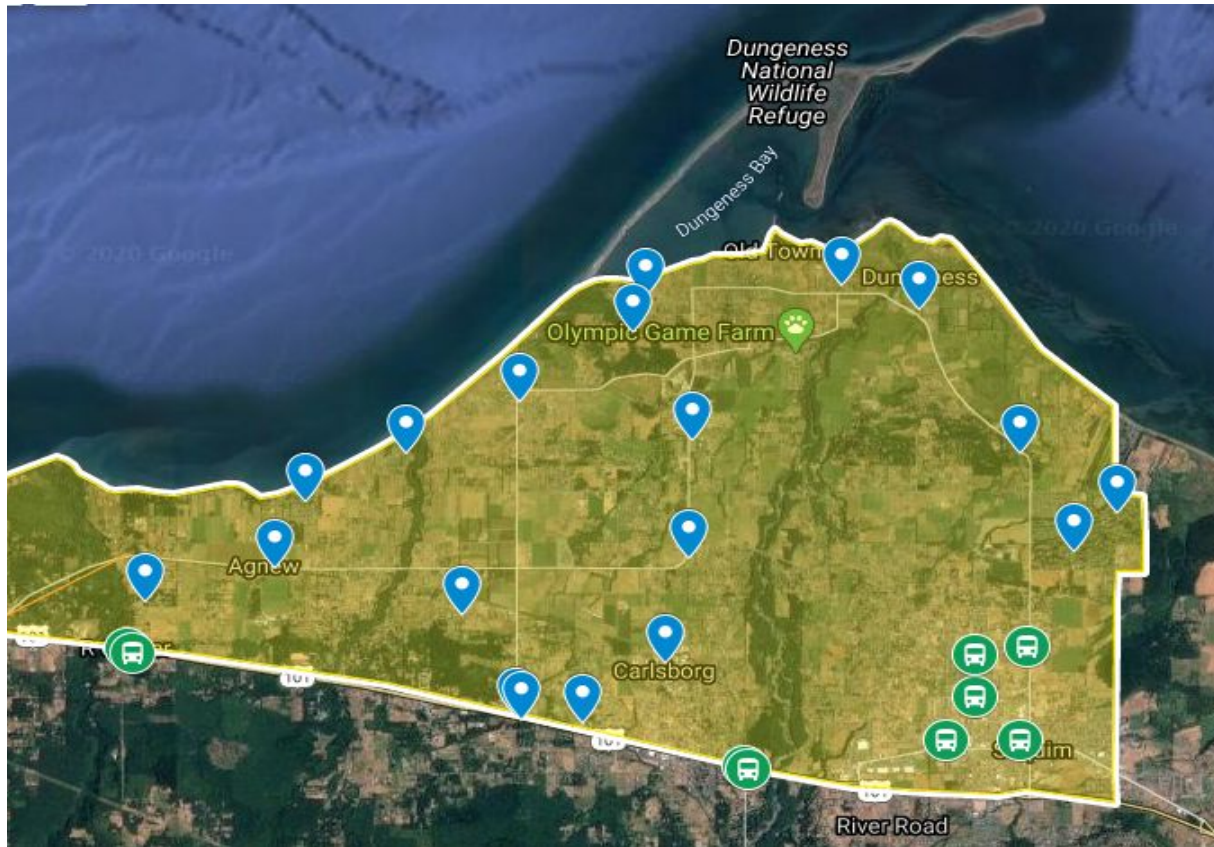
Clallam\_GTFSImportExport\_20201001

	C	D	F	G	J	K	L
1	route_short_name	route_long_name	route_type	route_url	continuous_pickup	continuous_drop_off	
2		Sequim Dial-a-Ride	3	<a href="https://www.clallamtransit.com/route40">https://www</a>	0	0	
3	40	Sequim Shuttle	3	<a href="https://www.clallamtransit.com/route40">https://www.clallamtransit.com/route40</a>			
4	50	Jamestown Campus	3	<a href="https://www.clallamtransit.com/route50">https://www.clallamtransit.com/route50</a>			

Notes
agency
calendar
calendar\_dates
routes
shapes
stops



# Continuous-pick-up/drop-off = On-demand



# Riders Discover Flex DAR & Call in

The screenshot displays a mobile application interface for a transit service. The top section is a blue header with two input fields: "Woodland Dr call Dial-A-Ride 360452451" and "Sequim, Washington 98382". Below these fields are buttons for "Leave now" and "OPTIONS". A warning icon and text state: "Public transport services may be impacted due to COVID-19." Below this is a button labeled "Send directions to your phone". The main content area shows a route summary: "8:34 AM (Monday)—8:53 AM" with a "19 min" travel time. The route is visualized with a bus icon, a green bar labeled "Sequim Dial-a-Ride", and a red bar labeled "40". Below the route summary, the text reads: "8:34 AM from Woodland Dr call Dial-A-Ride 3604524511 for pickup 24 hours ahead" and "\$3.00". A "DETAILS" link is at the bottom left. On the right, a map shows the route from "Woodland Dr call Dial-A-Ride..." to "Sequim, WA 98382" via "Old Olympic Hwy and Sequim Avenue". The map includes a "Satellite" view inset and Google Maps branding.

Woodland Dr call Dial-A-Ride 360452451

Sequim, Washington 98382

Leave now

OPTIONS

Public transport services may be impacted due to COVID-19.

Send directions to your phone

8:34 AM (Monday)—8:53 AM 19 min

Sequim Dial-a-Ride > 40

8:34 AM from Woodland Dr call Dial-A-Ride 3604524511 for pickup 24 hours ahead

\$3.00

DETAILS

Woodland Dr call Dial-A-Ride...

Woodland Dr call Dial-A-Ride...

Old Olympic Hwy and Sequim Avenue

Sequim, WA 98382

Sequim

Satellite

Google

Map data ©2020 Google United States Terms



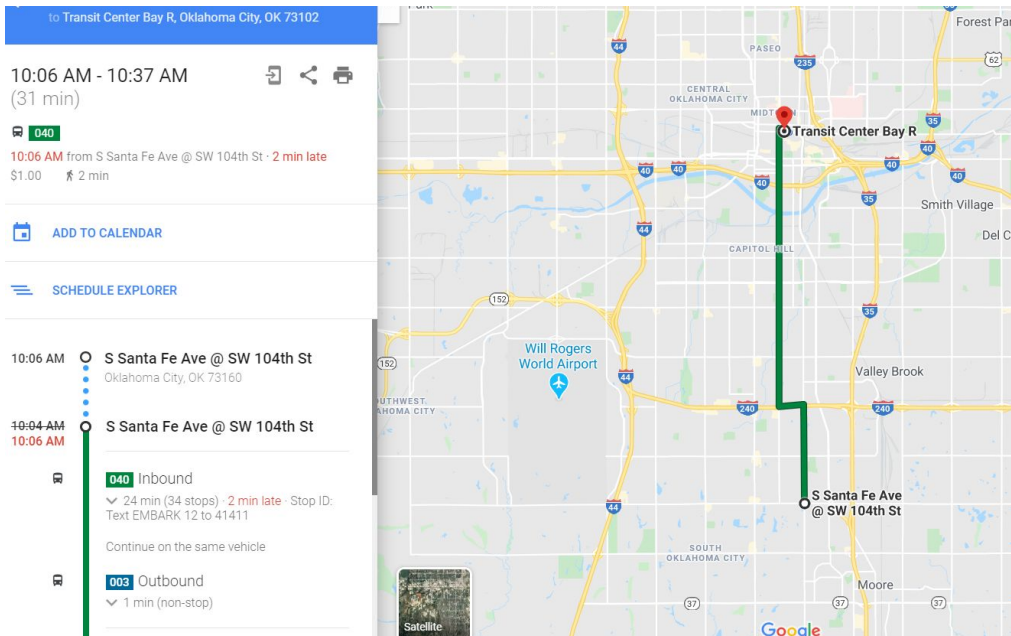
# Real-time Innovation

@



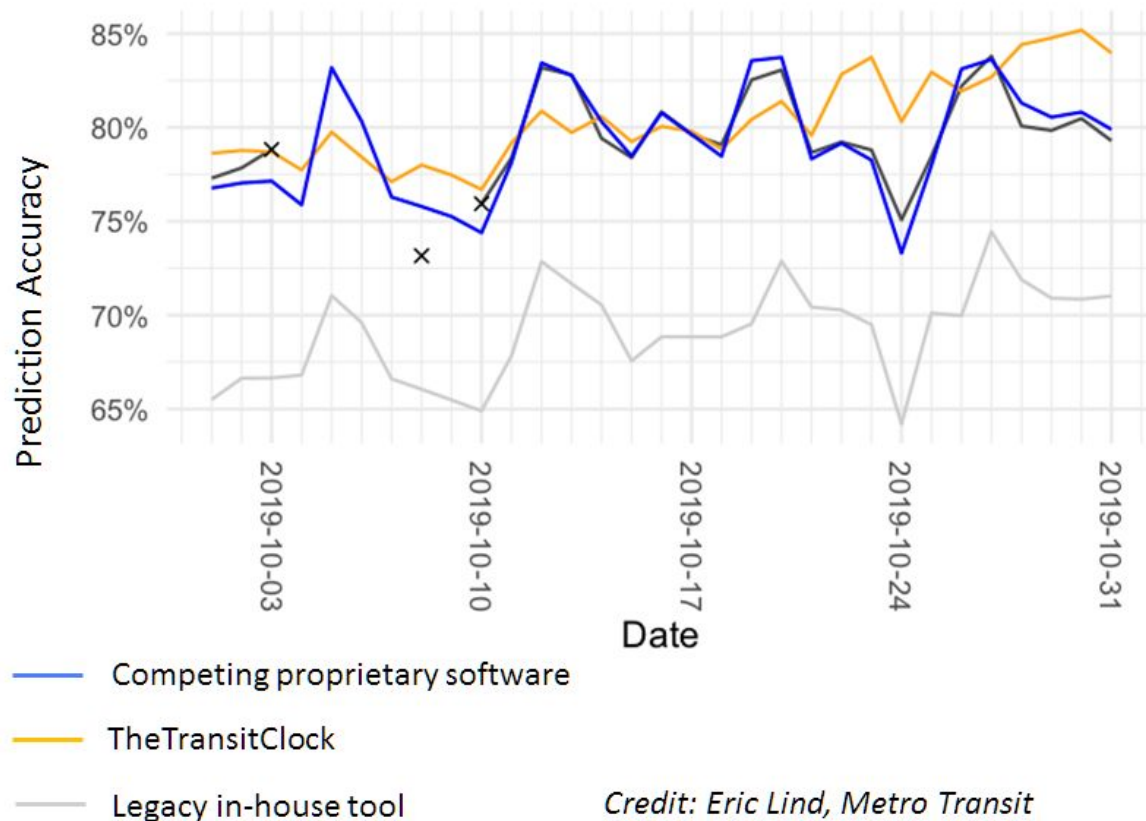
# Will AVL\* on the bus generate GTFS?

- Most AVL & fare services require GTFS-static
- Be aware many AVL do not generate real-time for Google Maps
- Learn more about TransitClock for Metro in Minn.



\*Automated Vehicle Locator (AVL)

# Case Study : Disruption & The TransitClock



On 2019-10-24, a protest combined with a football game disrupted transit service. Unlike other predictions methods, the Kalman Filter recognized unusual operating conditions and adapted predictions accordingly.



*Credit: Eric Lind, Metro Transit*

# The Transit Clock @ Metro Transit



## Key Staff:

Laura Matsen

Eric Lind

Joey Reid

Ben Rajkowski

## The TransitClock

Sean Óg Crudden

Simon Berrebi, PhD

<http://transitclock.org>

<http://nationalrtap.org>

888-589-6821

# **Demystifying Trip Planning License Agreements (Webinar)**

Oct 27 2020

2pm EST



<http://nationalrtap.org>

888-589-6821



<https://www.nationalrtap.org/Web-Apps/GTFS-Builder>

## Questions?

**Marcy Jaffe, MBA, MPA**

**Support for National RTAP GTFS Builder**

[marcy@mjcaction.com](mailto:marcy@mjcaction.com)

**360-643-1002**

