Metro Transit 2021
Moving Forward to a Stronger & Better System

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2021 MN/WI Public Transit Conference
Defining Stronger and Better

• Services our customers expect
  – Fast and reliable
  – Clean, safe, and welcoming
  – Easy to use

• Advancing equity

• Growing ridership
More Reliable & Faster Service
Designing a responsive network

• Strong core network
  – Speed and reliability
  – Frequency and span

• Focused express service
  – Primary corridors
  – Large park and rides

• Testing on-demand service

• Network Next
  – transitway expansion
Equity informed decisions

• Where people live
• Destination locations
• Travel patterns
• Investing in communities
• Annual Service Equity Evaluation
Service Levels

Weekday Trips by Bus Stop & Light Rail (LRT) Station - September 2020

Total Trips, September 2020 vs. September 2019

- 100% - Core Local
- 98% - Supporting Local
- 94% - Bus Rapid Transit
- 93% - LRT
- 87% - Suburban Local
- 33% - Northstar Commuter Rail

39% Aug 2021
Speed and Reliability

• Corridor and Route level tools
  – Bus lanes, traffic signal, parking changes
  – Bus stop spacing, location, shelters, info
  – Route and schedule design
  – Frequency improvement

• Route-level changes
  – Comprehensive review of single local bus route
  – Improvements beyond speed and reliability alone
August 2021

- Better Bus Route 3
- **Commuter express**
  - New market patterns
  - Primary corridor focus
  - Large park and rides
- **Looking ahead**
  - Meeting demand
  - Local Service
  - Better Bus Routes
Testing on-demand service

- Expand connections
- Neighborhood access
- Demand responsive
- Real-time, app-enabled
- Microtransit one-year pilot (2022)
Building the Network of the Future
2022-2025

2022  D Line (Chicago, Fremont)

2024  B Line (Lake, Marshall)

2025  E Line (Hennepin)

2026+  F, G, H lines
Orange Line

- 17 miles
- 12 stations
- Opening 2021
Gold Line

• 10 miles, 21 stations: Primarily within bus-only lanes
• Construction starts in 2022
Green Line Ext
- Under construction

Blue Line Ext
- Developing, engineering
- Alignment planning
Cleaner Vehicles & Facilities
Buses

• Continued focus on a clean, reliable fleet
• Expansion of BRT fleet
• Zero Emissions Bus transition plan
  – Council approved master contract
  – Continued development with Low-No grant awarded
  – Supported by Legislative plan development 2022
  – Capital improvement plan includes 100 electric buses
Light Rail vehicles

• New seats & digital cameras
• Cleaning Trains at terminals
Better Bus Stops

• Active since 2014

• In 2021
  – 25 new & 30 replacement shelters
  – Light added at 23 shelters
  – Heat added at 11 shelters

• Next Five Years
  – 270 new/replacement shelters
  – 150 concrete boarding areas at locations without shelters

2021 Planned Bus Stop Improvements
Public Facilities

- Enhanced shelter cleaning
- Shelter glass replacement
- Winter snow removal
2021 Transit Center Improvements

- Brooklyn Center (BCTC) renovation
- Saint Paul-Sunray
Enhancing Safety & Security
Increasing presence and response

• Expanded presence
  – Community Service Officers
  – Additional sworn officers
• Real Time Information Center
• Homeless Action Team
• Community partnerships
Improving Customer Information
Customer Information

- NexTrip
- Mobile App
- Website
- TIC
Promoting Transit
Fare promotion September-October

• $1 regular fare
• Reduced fares at 50 cents
• 50% discount for Metropass, Student Pass, College Pass, U Pass (Sept – Dec)
• Participation from all regional providers
Marketing Campaign

April - May
• Travel Responsibly
• Essential travel lifted, capacity limits increased

June – Aug.
• We’re ready, when you’re ready
• Capacity limits eliminated

Sept. – Dec.
• We’re open for business
• More employees, students return
2022 continuous improvement

- Service performance
- Review express service market
- Fare structure
- Equity
Thank you

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