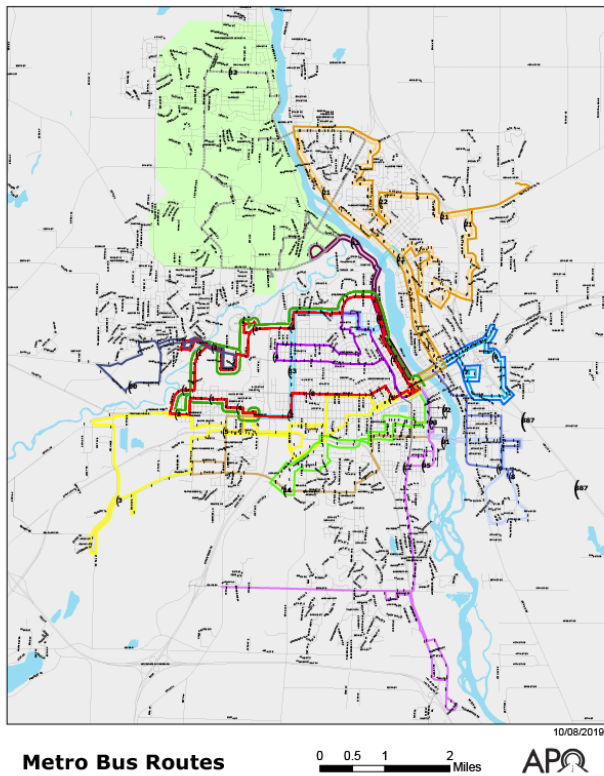


St. Cloud Metro Bus

The Minnesota Legislature created the St. Cloud Metropolitan Transit Commission (Metro Bus) in 1969 to operate as a Transit Authority. It serves the cities of St. Cloud, Sartell, Sauk Rapids and Waite Park with fixed route, demand response (ConneX) and paratransit (Dial-a-Ride) services.

Metro Bus also operates bus service for Northstar Link, which is a service of Anoka, Hennepin, Sherburne and Stearns counties in cooperation with Metro Transit. Northstar Link provides bus service from downtown St. Cloud directly to the Northstar Commuter Rail Line station in Big Lake. From there, commuters can ride the rail from Big Lake to downtown Minneapolis.



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<http://www.ridemetrobus.com>

Legislative Districts: 13B, 14A, 14B, 15B, 30A
Congressional District: 6

Hours of Operation

Transit Center

Monday-Friday: 5:00 AM to 10:43 PM

Saturday: 7:45 AM to 7:00 PM

Sunday: 8:45 AM to 6:30 PM

Operations Center

Monday-Friday: 8:30 AM to 4:00 PM

Saturday-Sunday: Closed

Mobility Training Center

Monday-Friday: 9:00 AM to 3:00 PM

Saturday-Sunday: Closed

Metro Bus owns five commuter coaches, thirty-seven class 400 vehicles, thirty-eight class 700 vehicles and one trolley bus for a total of eighty vehicles. Metro Bus owns an Operations Center, which was built in 1985 with several additions, most recently in 2017. The Operations Center is home to the Metro Bus administrative offices, Dial-a-Ride call center, maintenance shop and vehicle storage. Metro Bus also owns a Transit Center, which is a multimodal transfer facility in downtown St. Cloud, built in 1992 and remodeled in 2012. Metro Bus is the local Jefferson Lines agent. The Transit Center serves as a hub for Jefferson Lines and intermodal connections made with local private taxi companies and public rural transit systems. Northstar Link Commuter Bus hubs from this location. Additionally, Metro Bus owns a Mobility Training Center in downtown St. Cloud featuring a simulated street environment for training and assessing an individual's physical and cognitive abilities as they pertain to using public transportation.

The Mobility Training Center is also home to the Training & Safety, Community Outreach & Travel Training and Planning Departments. Beyond these facilities, Metro Bus owns 913 signed bus stops, 14 benches and 60 bus shelters.

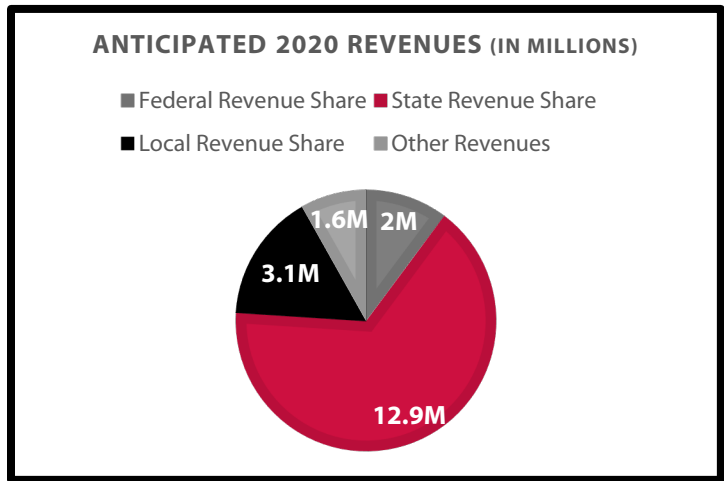
Ridership

In FY 2019, Metro Bus carried 1,340,166 passengers on Fixed Route and ConneX services and 152,239 passengers on Dial-A-Ride, as well as 141,211 passengers on the SCSU routes when school was in session. The Northstar Link commuter bus added an additional 47,147 passengers.

Metro Bus’s capital needs for FY2020 and FY2021 includes three new 35’ New Flyer CNG buses, five new Arboc CNG cutaway buses and a new fare collection system.

FY2020 Revenues

Federal Revenue Share	\$2M
State Revenue Share	\$12.9M
Local Revenue Share	\$3.1M
Other Revenues	1.6M



High and Medium Priority Unconstrained Needs List for Metro Bus

- Expand Cutaway and Dial-A-Ride fleets
- Purchase an additional operations facility
- Purchase facilities for secondary transit centers
- Find a long-term solution for buses at Crossroads Center
- Plan Bus Rapid Transit study
- Expand service and service area
- Connect to Northstar via shuttle buses