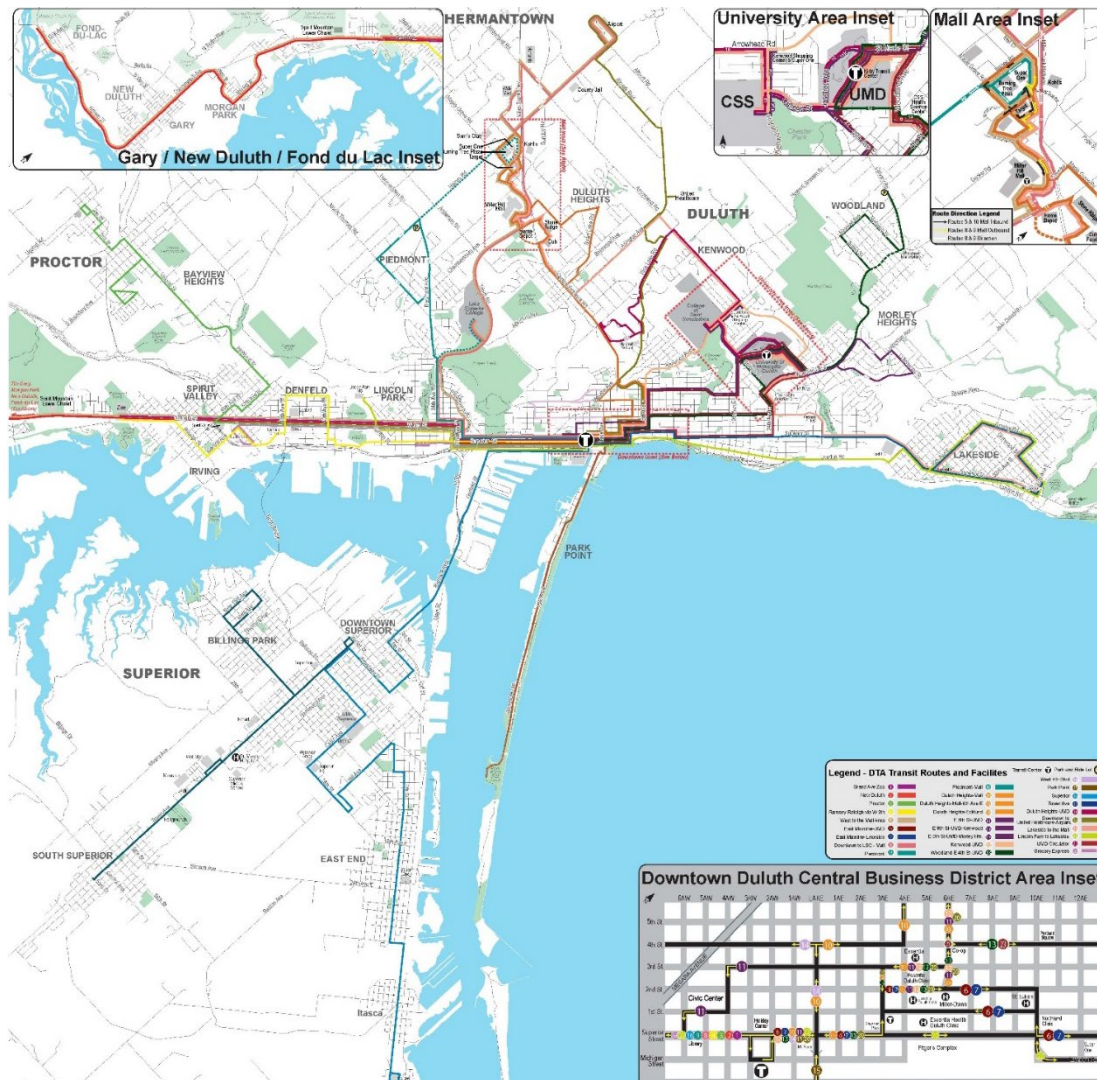


# Duluth Transit Authority



## Agency Background

The Duluth Transit Authority (DTA) was established in 1881 and features 23 routes in Duluth, Proctor, and Hermantown, Minnesota, as well as Superior, Wisconsin. The DTA has fixed-routes and STRIDE, a dial-a-ride transportation service for qualified individuals with disabilities in the Twin Ports. It operates in accordance with the Americans with Disabilities Act (ADA). STRIDE operates within 3/4 of a mile from the DTA's regular routes.

## Contact Information

Phil Pumphrey, General Manager

2402 W Michigan St

Duluth, MN 55806

218-623-4306

[ppumphrey@duluthtransit.com](mailto:ppumphrey@duluthtransit.com)

<http://www.duluthtransit.com/>

## **Hours of Operation**

### Hours of Service

Monday – Friday: 4:30 AM to 1:25 AM

Saturday: 6:10 AM to 1:25 AM

Sunday: 7:00 AM to 10:40 PM

### Information Operations

Monday – Sunday: 7:00 AM to 7:00 PM

## **Future Needs – Buses**

The DTA has a fleet of 70 fixed-route buses featuring seven new electric buses and a trolley.

## **Future Needs – Facilities**

The DTA has Transit Hubs that offer amenities for passengers such as Real Time Transit Information online, Real Time Information at major stops, and Transit Vending Machines with detailed system maps. The Duluth Transportation Center has an information desk where passengers can purchase bus passes and ask questions. Most DTA Transit Hubs also have real time information and passenger hand schedules for the entire transit system.

## **Future Needs – Operations**

The DTA has over 150 employees. DTA has demand for services to less developed areas of the Duluth, as well as more direct service from neighborhoods to colleges and major retail areas over the hill.

## **Future Needs – Technology**

The DTA is one of the most technologically advanced transit systems in the country. DTA buses are equipped with Intelligent Transportation Systems (ITS) that monitor operations for efficiency while helping to improve service. Passengers can view buses along different routes using the WebWatch feature which is available at [duluthtransit.com](http://duluthtransit.com). They can also plan their trips on the website using the Google Plan & Ride feature. There will be a new mobile app, as well as a new website, in 2019.

## **Budget Information**

DTA's annual operating budget is approximately \$15.5 Million.

DTA's 2019 Funding: \$15,549,000

## **Legislative Districts**

Legislative Districts: 06B, 07A and 07B

Congressional District: 8