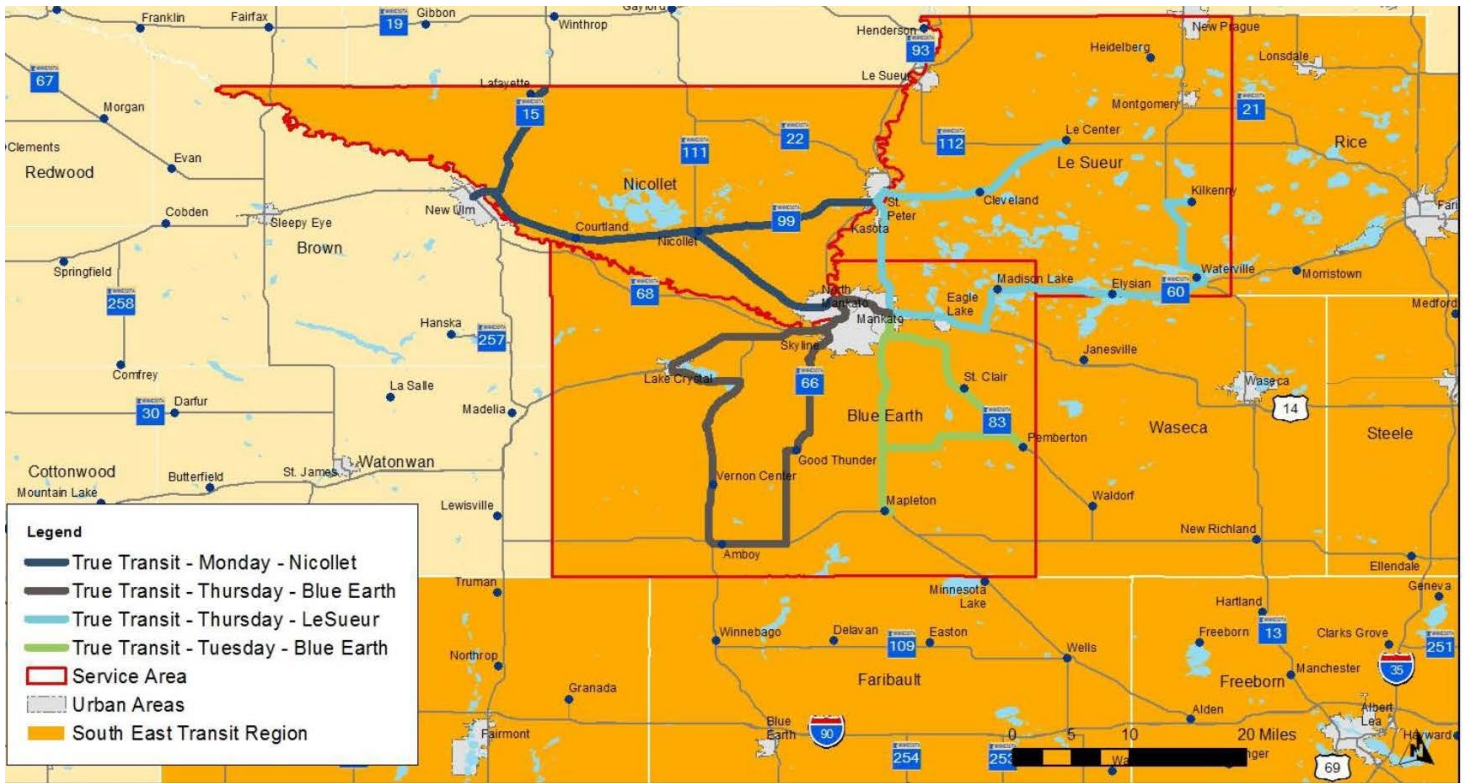


TRUE TRANSIT



Agency Background

TRUE Transit provides public transportation services in the cities of Mankato, North Mankato, Saint Peter and Le Sueur, and in Blue Earth, Le Sueur and Nicollet Counties.

TRUE Transit is currently managed and operated by VINE Faith in Action.

Contact Information

Carol Clark, Transportation Manager

421 E Hickory, St

Mankato, MN 56001

507-387-1666

carolclark@vinevolunteers.com

<http://truetransit.org/>

Hours of Operation

Monday – Friday: 8:00 AM to 5:00 PM

Volunteer Drivers

TRUE Transit uses volunteer drivers to fill gaps in mileage and transportation needs. A volunteer driver is a cost-effective method to provide a ride. Volunteer drivers can also give more individual time to riders that need more assistance than other passengers.

Future Needs - Buses

TRUE Transit currently owns six vehicles with a vehicle class of 400. Except the oldest vehicle (contract year 2009), all vehicles have surveillance cameras installed on them, but none of the vehicles have AVL technology or bike-racks. TRUE Transit has no capacity issues, although a smaller van for single person trips could be beneficial.

Future Needs – Facilities

There is need for additional bus storage in Mankato so that all buses can be stored inside, along with the rural areas to support provision of service in these areas.

Future Needs – Operations

Customers who ride to get to work would like expanded weekend and night service options for employment opportunities. Increasing elderly populations and medical needs may increase transit demand in the future as well.

Future Needs – Technology

TRUE Transit is in the process of updating their software. They are working with Routematch to install software by the end of the year.

Legislative Districts

Legislative Districts: 19, 23, 20

Senate Districts: 19A, 19B, 23A, 23B, 20A, 20B

Congressional District: 1